

INTRODUCTION TO META-LEADERSHIP

From Complex Problem Solving to Leading Through Crisis



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A joint program of the Harvard T.H. Chan School of Public Health
and the Harvard Kennedy School Center for Public Leadership

NPLI FIELD RESEARCH

2003-2015



2003
Orange
Alert



2007
White House
Homeland Security Council



2009
H1N1
Outbreak



2012
Hurricane Sandy



2013-2014
U.S. Secret Service



2005
Hurricane
Katrina



2009
Presidential
Inauguration



2010
Deep Water
Horizon
Oil Spill

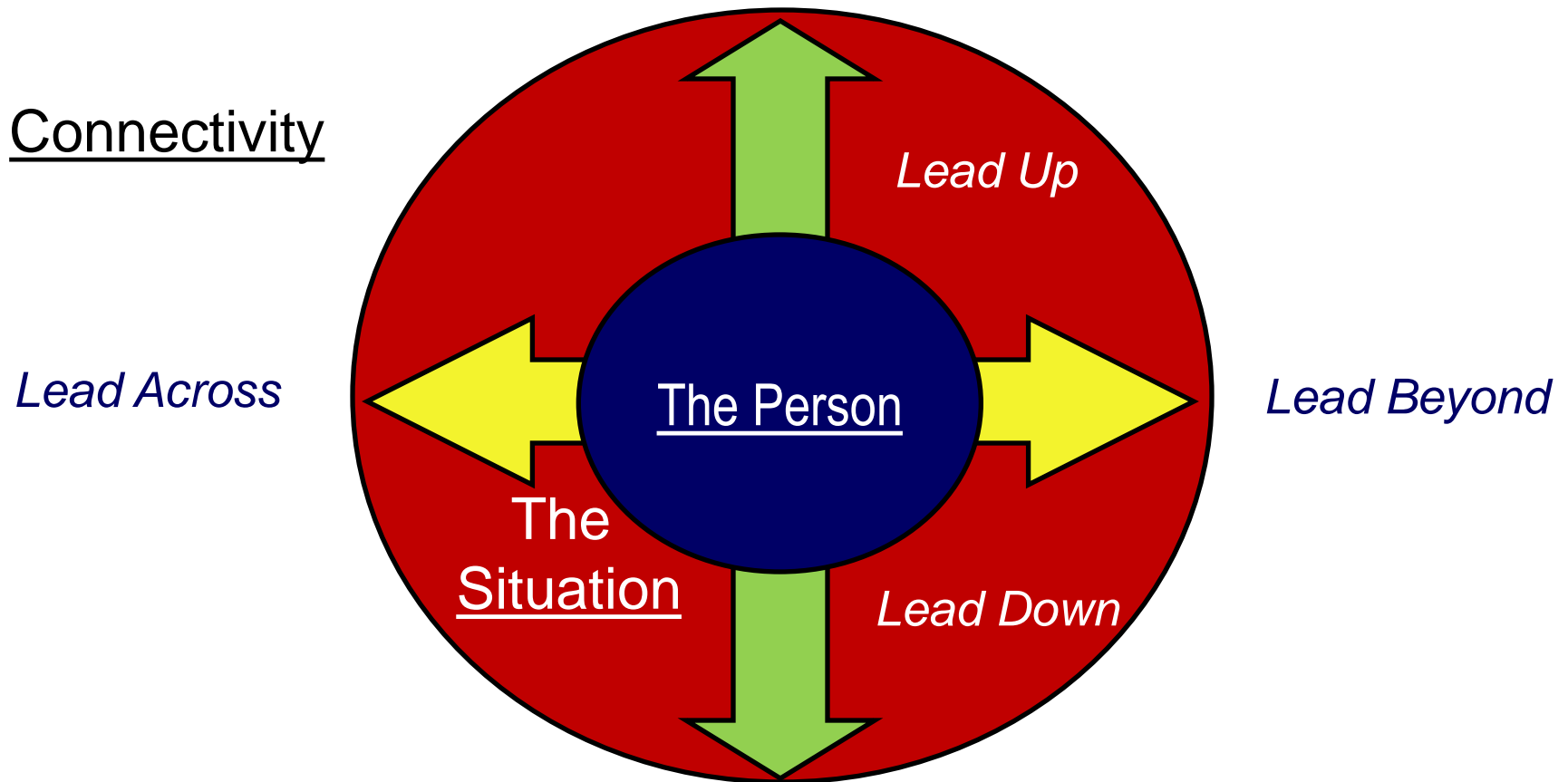


2013
Boston Marathon
Bombings Response



2014
U.S. Ebola Response

THE DIMENSIONS OF META-LEADERSHIP



“How can I make you a success?”



**NATIONAL
PREPAREDNESS
LEADERSHIP
INITIATIVE**

Executive Education Program

Harvard School of Public Health

Harvard Kennedy School of Government



102 HOURS LEADERSHIP OF THE BOSTON MARATHON BOMBINGS RESPONSE

WHO WAS IN CHARGE?



No one agency leader,
political leader, or
organizational leader
was in charge.

... yet, they all –
including the community –
worked together so well.

... and with remarkable results.

APPLYING SWARM INTELLIGENCE TO NAVIGATING STRATEGIC TEAMING & PARTNERING

“How can I make you a success?”

Swarm Intelligence

1. Unity of Mission
2. Generosity of Spirit and Action
3. Stay in Lanes/
Help Others Succeed
4. No Ego – No Blame
5. A Foundation of Relationships

Order beyond control

Be clear with your team about:

What does your team strive to accomplish?

Is there return on investment: person & prof?

Does every job have someone responsible? Is there role clarity? Is mutual success valued?

Emotional Intelligence: Security & value

Trust and confidence. Social comfort & support

Clarity: Robust & productive team leaders
geared for complex problem solving



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THE WORLD BANK



VA

U.S. Department
of Veterans Affairs



**Meta-Leadership
Summit for
Preparedness**

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